

Meet Angel

The World's First AI and Voice Powered Virtual Nurse Assistant

Member-centric Care in a Value-based World

Healthcare Needs a Better Way



Patient Engagement Using AI-Powered Nurse Assistants is the New Blockbuster Drug!

Care Angel addresses the objectives that matter most to providers and payers – clinical care, patient experience, revenue retention and a strong competitive advantage.

END-TO-END MEMBER ENGAGEMENT



Seamlessly manage health of whole populations, high risk and rising risk

IMPROVED PERFORMANCE MEASURES



Boost member satisfaction and members' health. Reduce gaps in care.

OPERATIONAL EFFICIENCIES



Augment operational and administrative efficiencies. Save hundreds of labor hours per month.

ENHANCED REVENUE OPPORTUNITIES



Reduce cost of care while improving medical and financial outcomes and performance measures.

“Patient monitoring and home setting are inevitable to enhance population healthcare environment”

John Kravitz, CIO | Geisinger

86%¹ Healthcare costs are attributable to chronic conditions (mostly seniors)

Angel, an intelligent virtual nurse assistant, is a member-centric platform that is proven to effectively engage, monitor, manage and coordinate day-to-day health among the most at-risk and costly populations.

Angel enables massive scale, communicating with 100% of patients, freeing up time for case managers to focus only on patients who need attention. Provide the right information to the right people at the right time.

Proven results include:

83%

ENGAGEMENT

Intelligent, personalized conversational, data-driven



63%

READMISSION REDUCTION*

Real-time alerts, scale effective interventions



15:1

ROI

Maximize clinical efficiency, lower costs, improve outcomes



How it Works

STEP 1

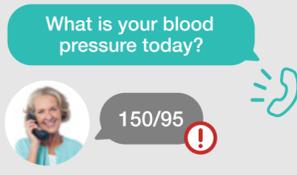
RISK STRATIFY POPULATIONS



Set Care Plans to automatically manage and monitor

STEP 2

LAUNCH MEMBER ENGAGEMENT



Condition specific Care Calls, supported with text and email (if available)

STEP 3

NOTIFY CARE MANAGERS



Real-time decision support when intervention is needed

Guaranteed Results



Choose an AI-powered platform partner that can intelligently and bi-directionally communicate with members. Care 360 provides continuous chronic and episodic engagement, health monitoring, assessments, surveys and screenings.

- ✓ Reach the hardest to reach populations, starting with a simple phone call
- ✓ Extend communication across multiple channels, including SMS and email
- ✓ Enable shared decision making and seamless support
- ✓ Prioritize the competing and diverse outreach needs of whole populations
- ✓ Positively impact “quality of life” through identifying social, psychological and emotional impact and improved management
- ✓ Improve Star, HEDIS and CAHPs ratings
- ✓ Automate member education and connections to relevant resources, like transportation, meals, virtual care, online coaches, etc.
- ✓ Apply real-time, data-driven information for intervention and resolution opportunities
- ✓ Recruit family caregivers and loved ones to join Care Circle (when possible)
- ✓ Continuously deliver value and satisfaction

To learn more, **Contact Us**



Let's start a conversation www.careangel.com
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¹ Chronic Disease and Prevention and Health Promotion. Centers for Disease Control and Prevention (CDC). <http://www.cdc.gov/chronicdisease/>

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